

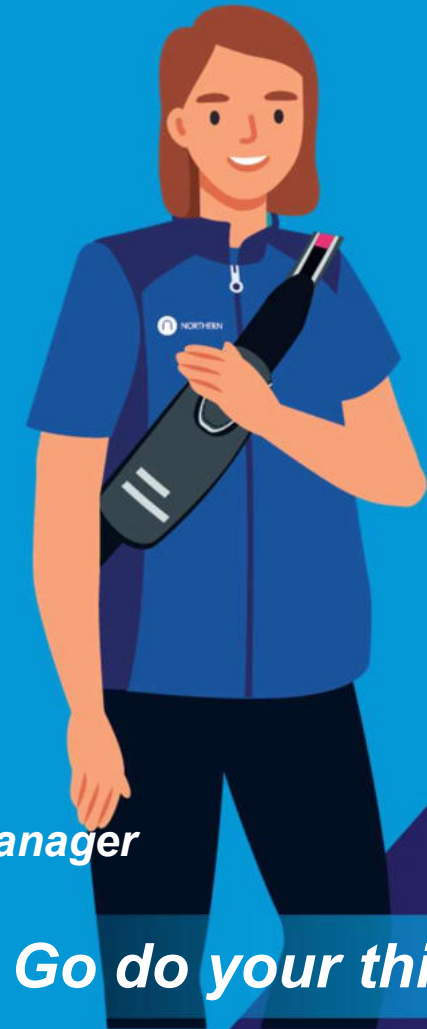


# ***East Lancs and Clitheroe Lines Community Rail Partnership***

***Owain Roberts  
Stakeholder Manager***

***Martin Keating  
Community and Sustainability Manager***

***23 July 2025***



***Go do your thing***

# Late Spring 2025 review

- Target for 90% T-3 and 2% cancellations by end of 2027
- Discussions continuing with RMT regarding contractual commitment for Sundays
- May 2025 timetable change
- Festival of Making Blackburn
- New Fleet Director appointed – Ian Muldowney

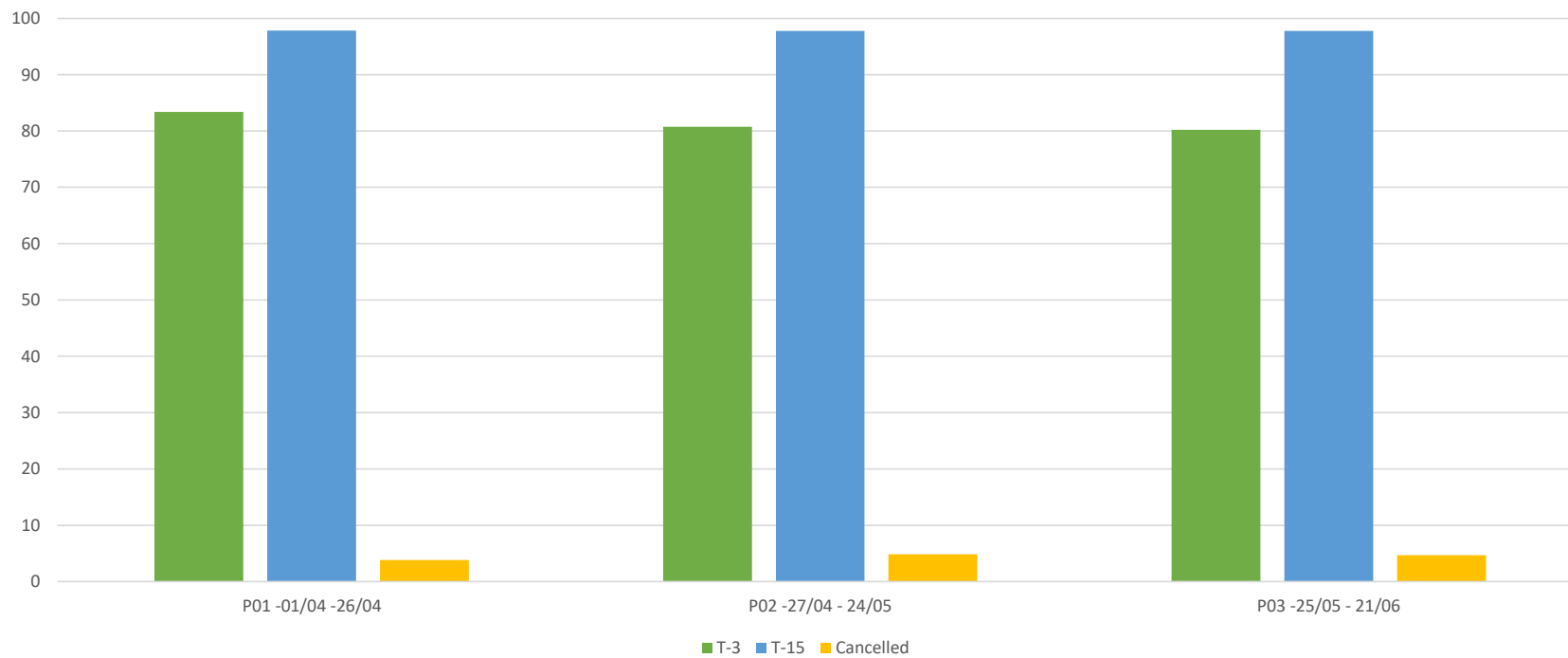


Go do your  
thing



# Spring 2025 performance

Clitheroe - Manchester Victoria Group Performance

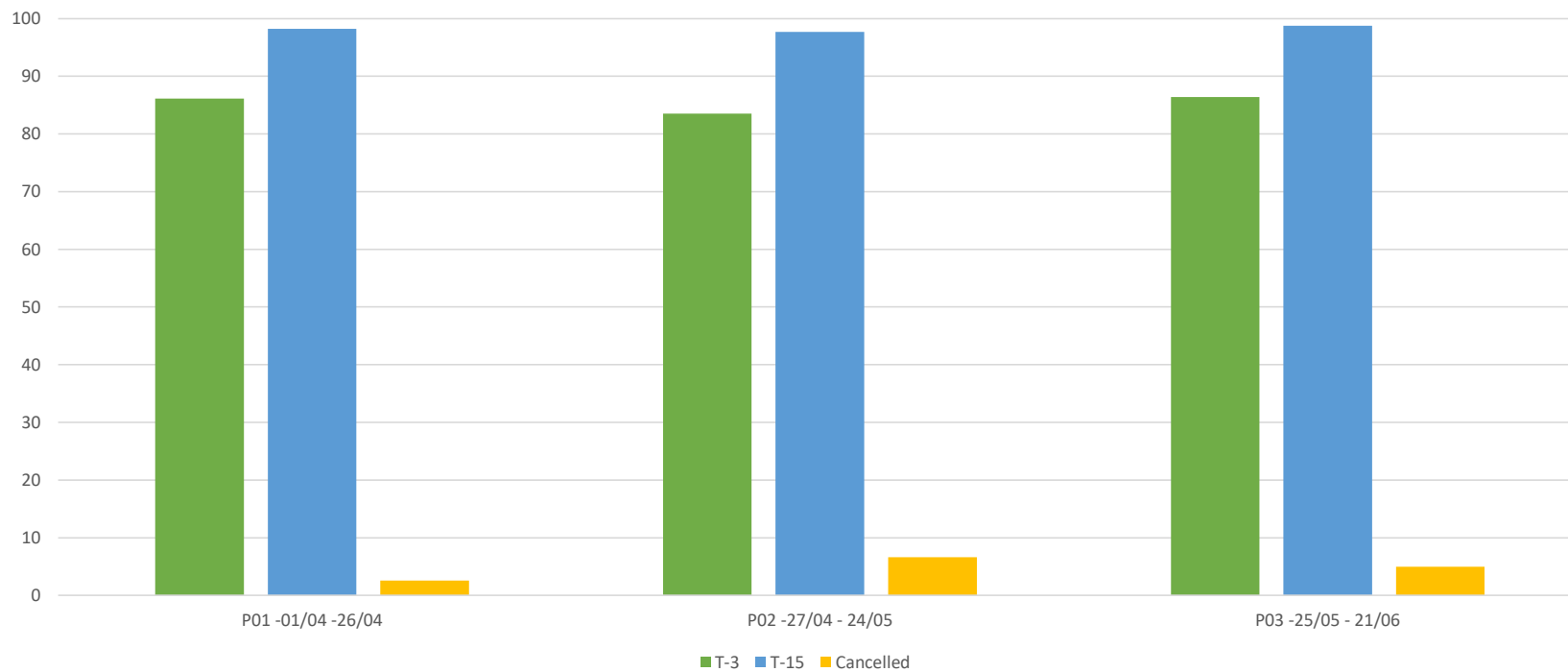


Go do your  
thing



# Spring 2025 performance

Preston - Colne Service Group Performance



Go do your  
thing



# Community Rail



Go do your thing





# Community Rail Week 2025



Go do your thing



# Strategy / Commercial

- New SMART simulators
- Supporting our customers – Sunflower Lanyards and radar keys now available
- Yorkshire Dales Explorer – over 7000 customers since introduction
- Priority seat trial launches
- New Assisted Travel Support team
- Summer campaigns

Go do your  
thing



# Station Upgrades / Facilities

- Accessibility upgrades (painting and braille) at 27 stations across the North West including Burnley Manchester Road & Darwen
- New shelters upgraded: Cherry Tree, Clitheroe, Pleasington
- Passenger Assist areas at key stations – Burnley Manchester Road



**Passenger  
Assist user?**  
**Have a seat.**

  
**Passenger  
Assist area**

*Go do your  
thing*





