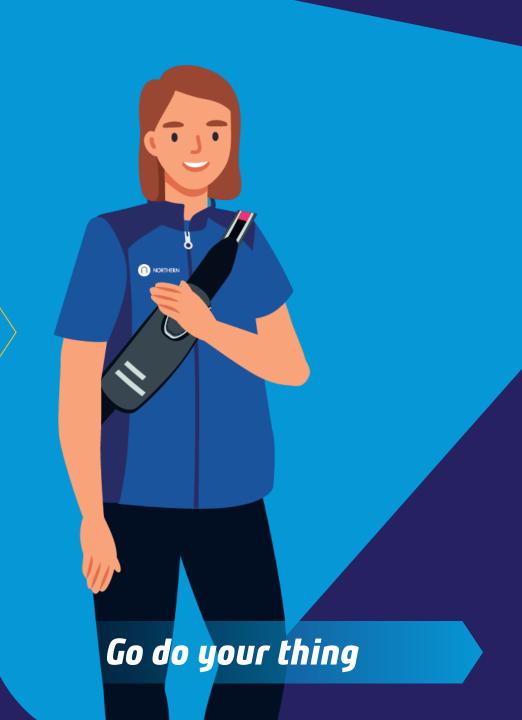


West of Lancashire Lines Community Rail Partnership

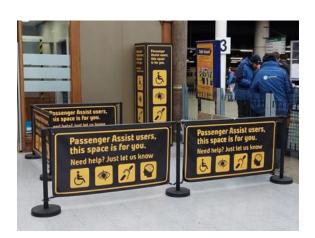
Owain Roberts
Stakeholder Manager

15 October 2024



Late Summer 2024 review

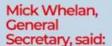
- Performance challenges remain on some line of routes in recent weeks
- Action Short of a Strike during June and July
- Rest Day Working Agreement from 31 July to 31 August
- DfT / RMT / ASLEF pay talks referendums accepted
- Sundays
- New Passenger Assist Points
- Storm Lilian 22-23 August













"We are pleased that we finally have a new Labour government – that listens and wants to make the railway work for staff



We have received a pay offer from the Department for Transport in respect of our national dispute.

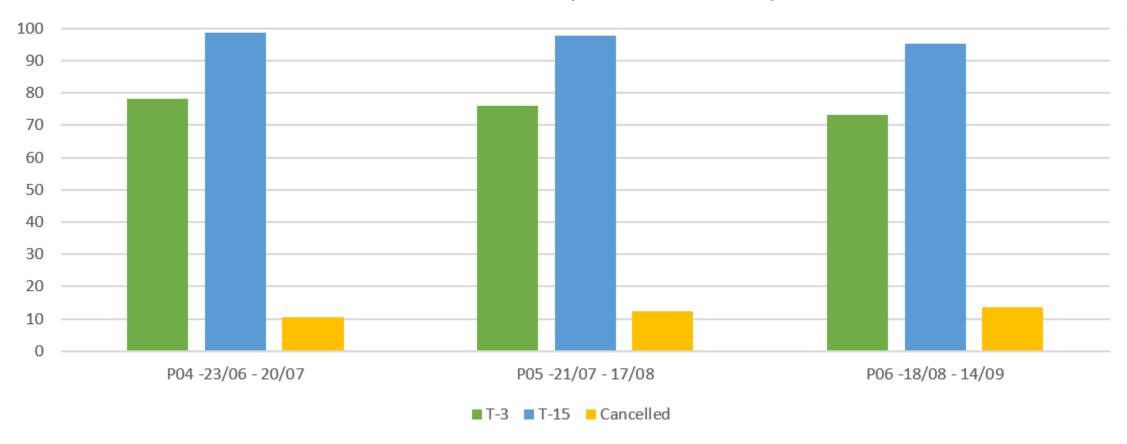
It is a three-year pay deal (at 5%, 4.75% and 4.5%) with no strings.

This will now be put to a



Summer 2024 performance

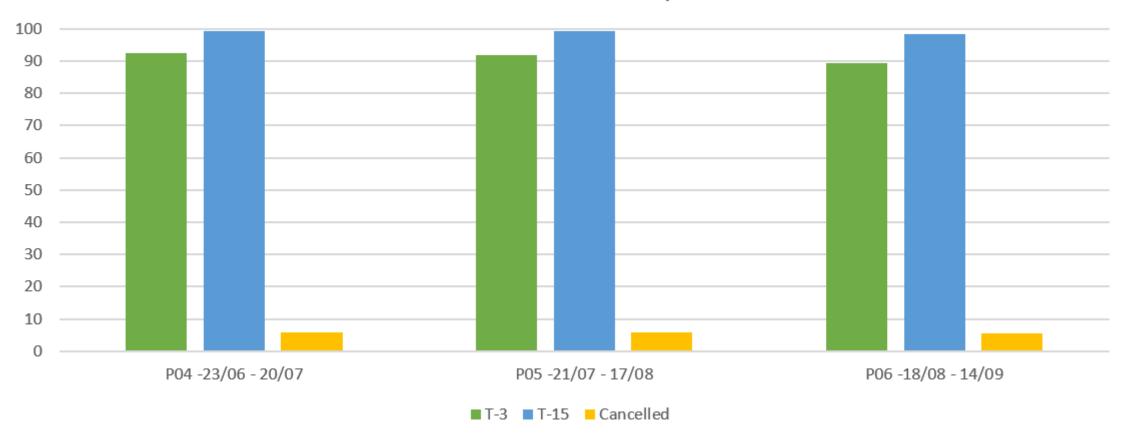
Manchester Oxford Road - Southport Service Group Performance





Summer 2024 performance

Preston - Ormskirk Service Group Performance





Community Rail













Strategy / Commercial

- Return of Advance Purchase on the Day to ticket offices
- Shaw Trust accreditation for Northern's website
- Business partnerships China
- British Sign Language announcements on trains











Northern trials new ticket...





