



NORTHERN

West of Lancashire Lines Community Rail Partnership

Simon Abbott
Community and Sustainability Manager

17 July 2024



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Early Summer 2024 review

- Performance challenges on some line of routes in recent weeks
- Potential for new RDW Agreement from 16 June
- Sundays
- ASLEF Strike Days – 1 March, 6 April, 9 May
- ASOS early April; 15 April – 20 April, 29 April – 4 May, 6 May – 11 May, June and July
- June Timetable change
- Launch of Yorkshire Dales Explorer
- New Government – what next ?



**Timetables
are changing**

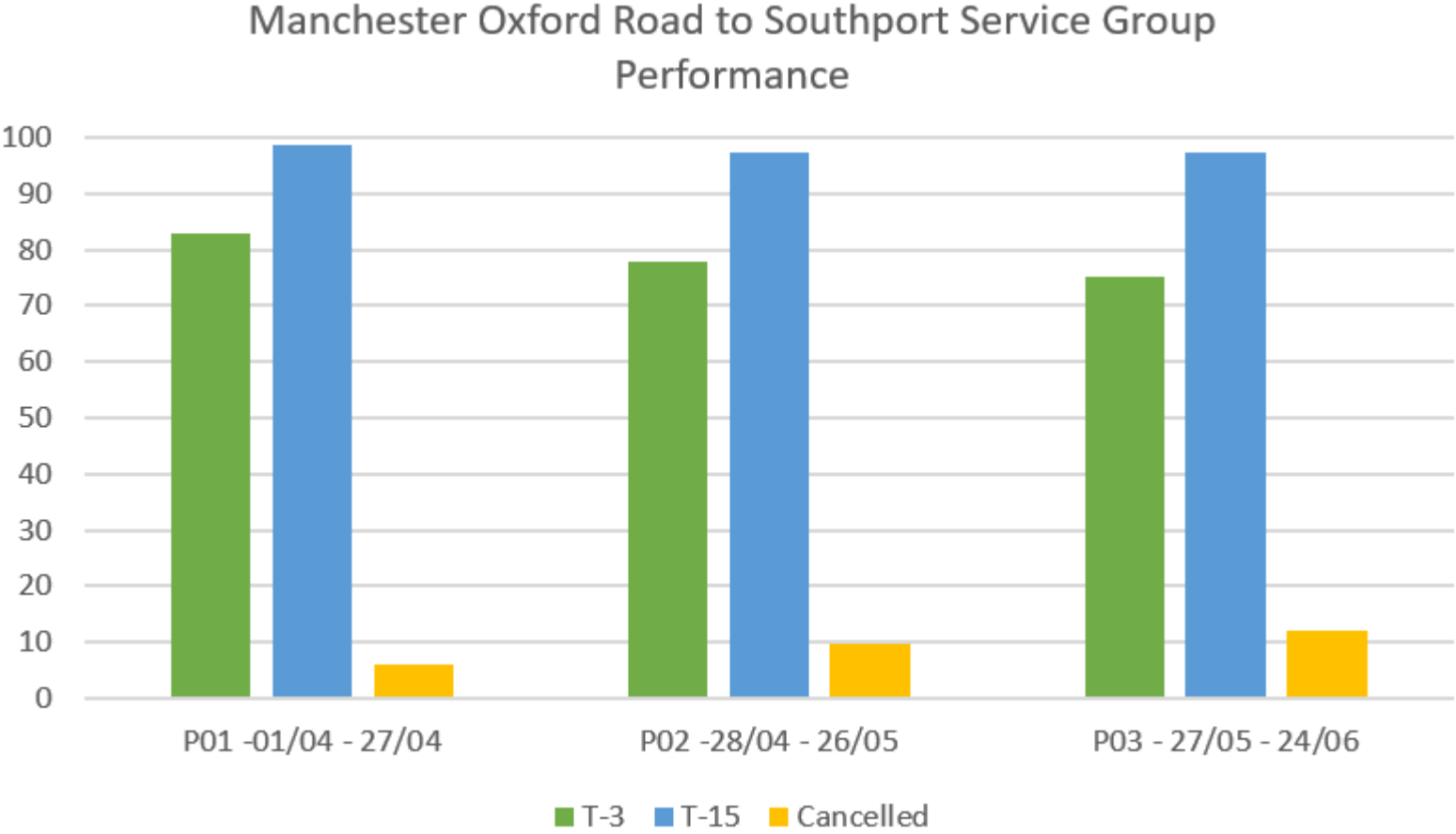
2 June 2024

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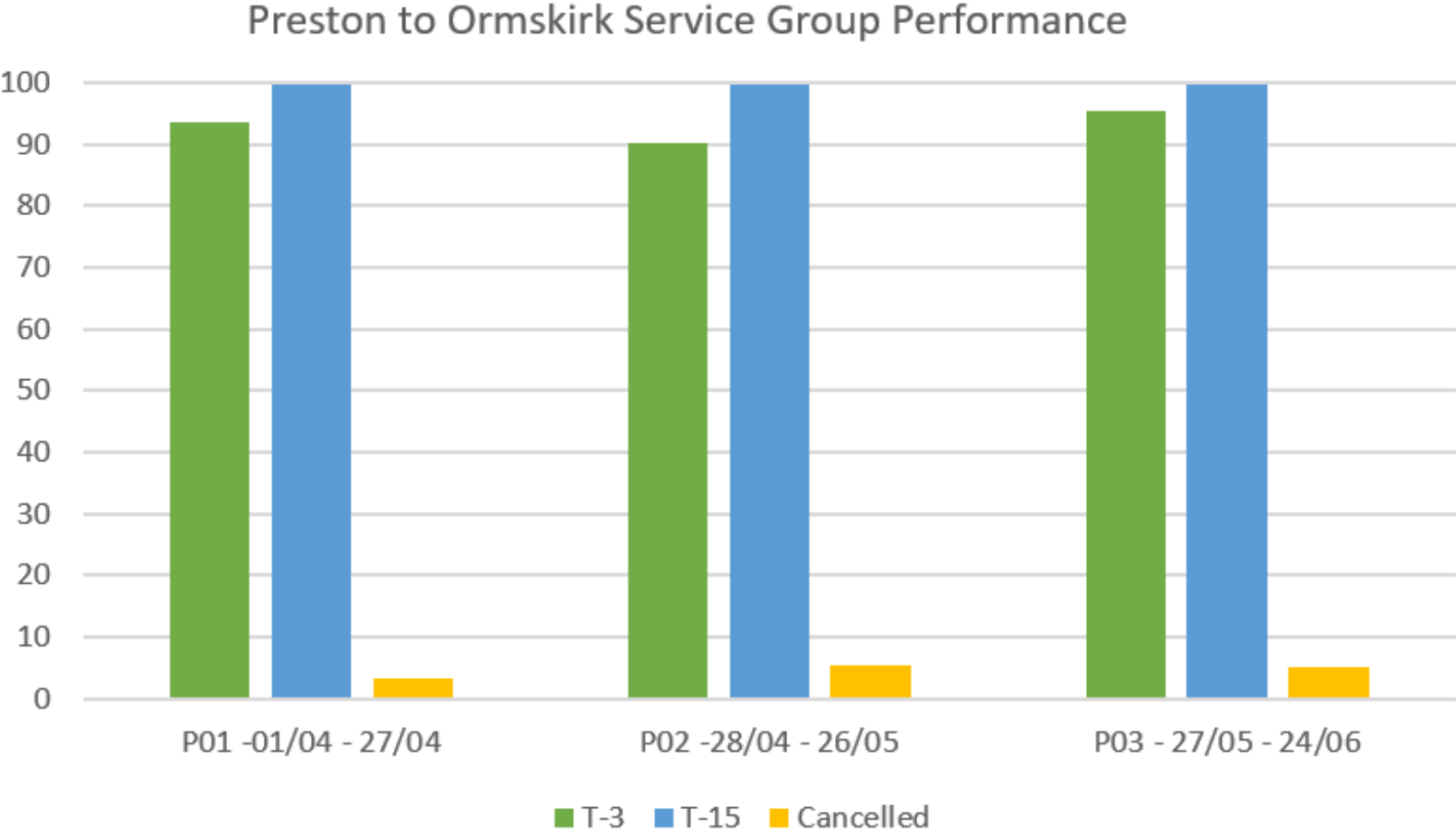
ASLEF			
Sunday 5 May Normal Northern service ✓	Monday 6 May Expect disruption Check before you travel	Tuesday 7 May Expect disruption Check before you travel	Wednesday 8 May Expect disruption Check before you travel (strikes elsewhere)
Thursday 9 May No Northern Services !	Friday 10 May Expect disruption Check before you travel	Saturday 11 May Expect disruption Check before you travel	Sunday 12 May Normal Northern service ✓



Spring 2024 performance



Spring 2024 performance



Community Rail

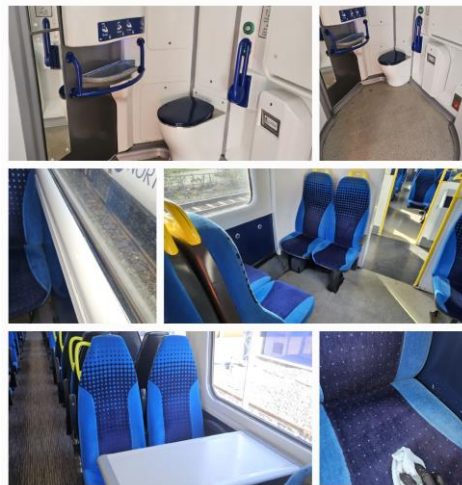


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Strategy / Commercial

- Promotion of Yorkshire Dales Explorer – new markets
- New Northern Managing Director and Chief Operating Officer – Tricia Williams and Matt Rice
- New steam cleaners help improve Customer Satisfaction (CSAT) cleanliness scores
- National Rail Awards 2024
- Customer and Community Improvement Fund



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