

# Northern Business Update

## East Lancashire and Clitheroe Lines Community Rail Partnership April 2024

Owain Roberts  
Stakeholder Manager

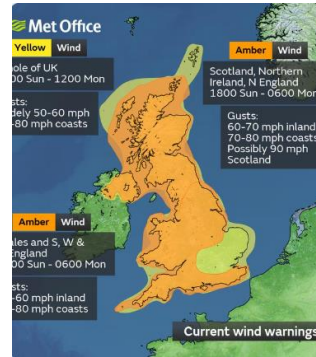
Martin Keating  
Community and Sustainability Manager

# Spring 2024 Review

- Challenging performance during December and over Christmas/New Year period but much improved from January 2024
- ASLEF Strike Days –31 January / 01 March and 06 April
- ASOS 29 January –06 February; 29 February to 2 March; 04-05 April, 08-09 April , 15-20 April
- Priorities for 2024:
  - Sickness
  - Skills
  - Sundays

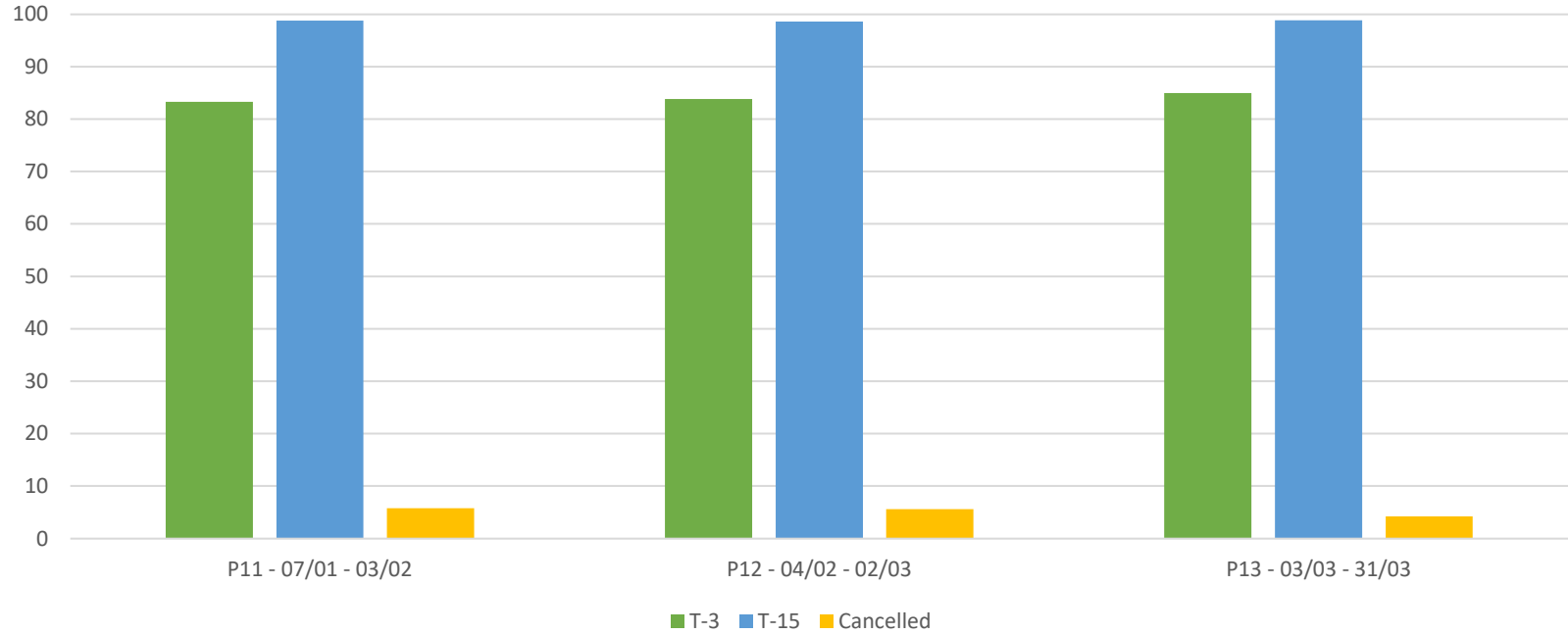


<b>Wednesday</b> <b>3</b> April Normal Northern service ✓	<b>Thursday</b> <b>4</b> April Expect disruption Check before you travel	<b>Friday</b> <b>5</b> April Expect disruption Check before you travel (strikes elsewhere)	<b>Saturday</b> <b>6</b> April No Northern Services !
<b>Sunday</b> <b>7</b> April Expect disruption Check before you travel	<b>Monday</b> <b>8</b> April Expect disruption Check before you travel (strikes elsewhere)	<b>Tuesday</b> <b>9</b> April Expect disruption Check before you travel	<b>Wednesday</b> <b>10</b> April Normal Northern service ✓



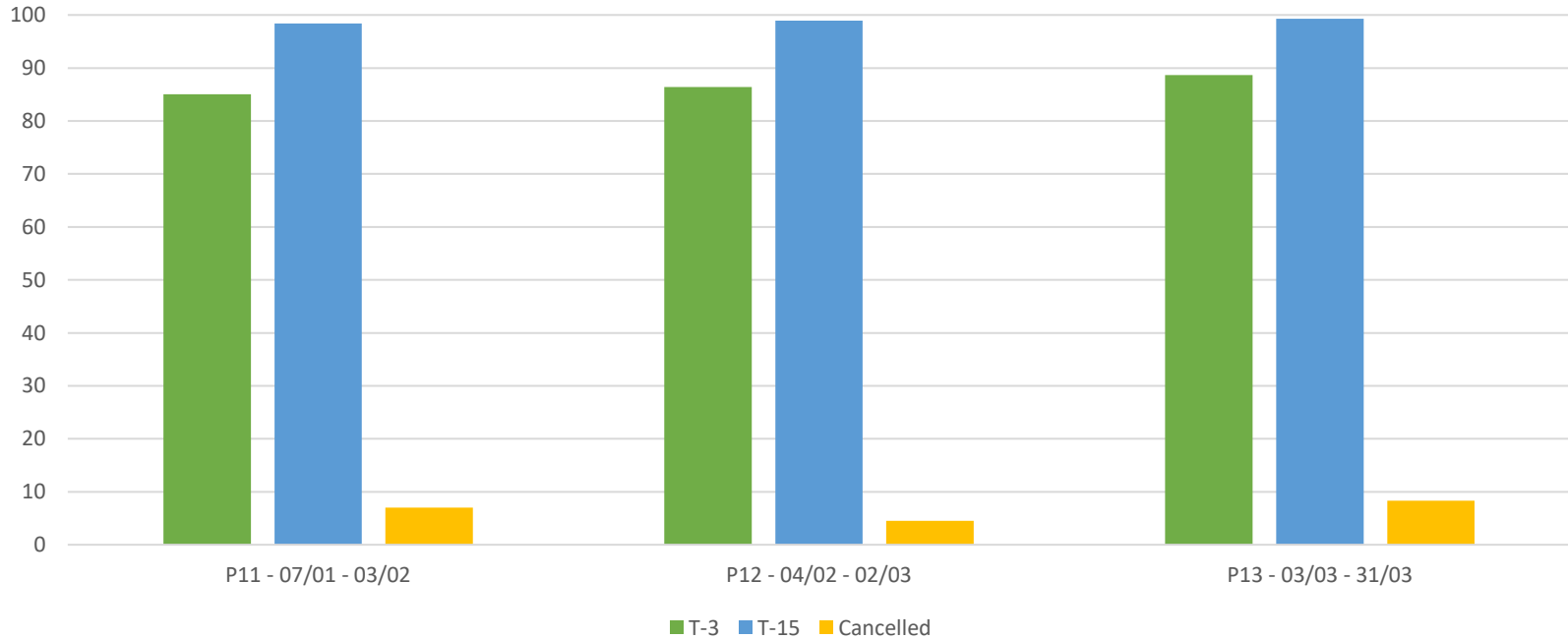
# Spring 2024 Performance

Clitheroe - Manchester Victoria Group Performance



# Spring 2024 Performance

Preston - Colne Service Group Performance



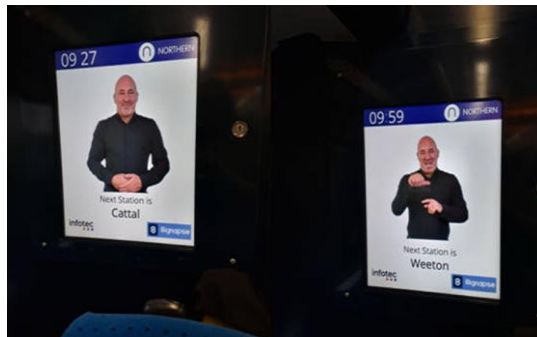


# Community Rail



# Strategy / Commercial

- Yorkshire Dales Explorer
- New TV advert – [www.youtube.com/watch?v=RU4VZudtF1M](http://www.youtube.com/watch?v=RU4VZudtF1M)
- British Sign Language AI trial
- TVMs go live with paper roll tickets
- Mark Cutter, new Chair of Northern's Accessibility User Group (NAUG)



# Any Questions ?