

# Northern Business Update

## West of Lancs Community Rail Partnership July 2023

Owain Roberts  
Stakeholder Manager

Simon Abbott  
Community and Sustainability Manager

# Summer 2023 Review

- Customer Demand – between 1% and 9 % growth year on year BUT around 30% down on weeks when Industrial Action takes place
- ASLEF Industrial Action - strike dates 12 & 31 May and 03 June. Action Short of a Strike 3-8 July
- RMT Industrial Action – 13 May, 2 June, 20, 22, 29 July
- Continued high sickness at key depots combining with Action Short of a Strike at times (ASOS) and Terms & Conditions
- December 23 timetable change
- New Interim Regional Director appointed – Craig Harrop



New rail strike dates revealed by RMT as The Open and Ashes among events hit

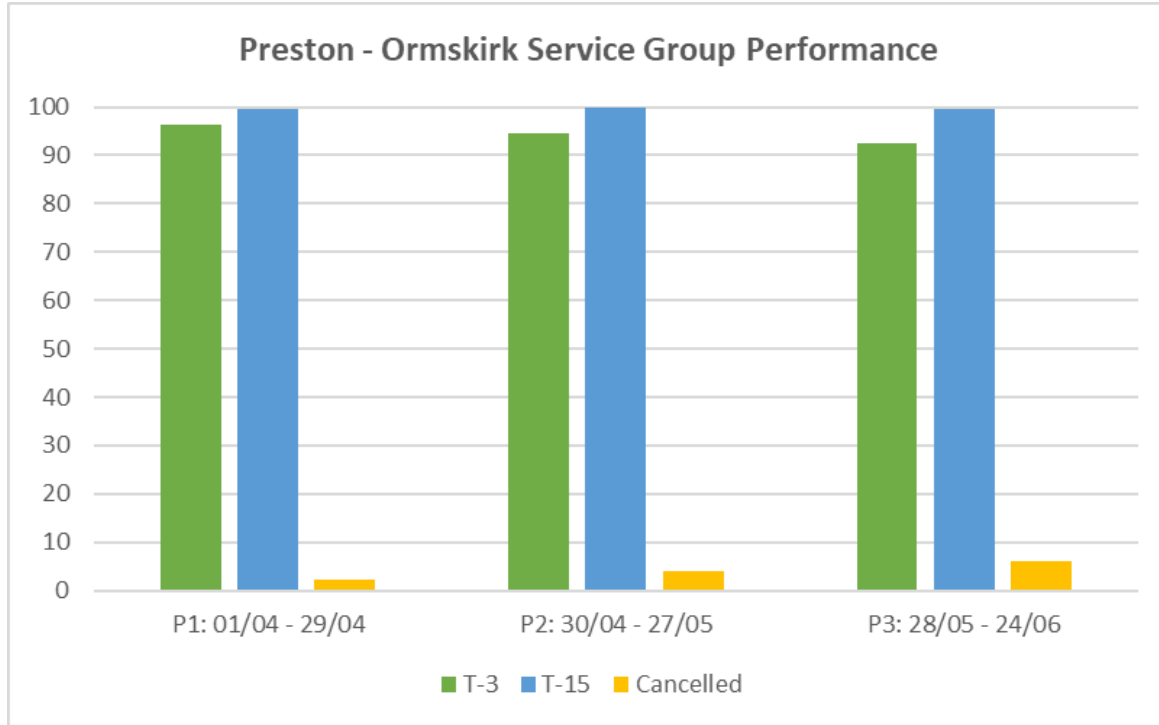
The RMT union accuses the government of backing a new pay offer by employers and threatens that its campaign of strikes will continue for as long as necessary.

James Miles  
Business Reporter @jamesmiles

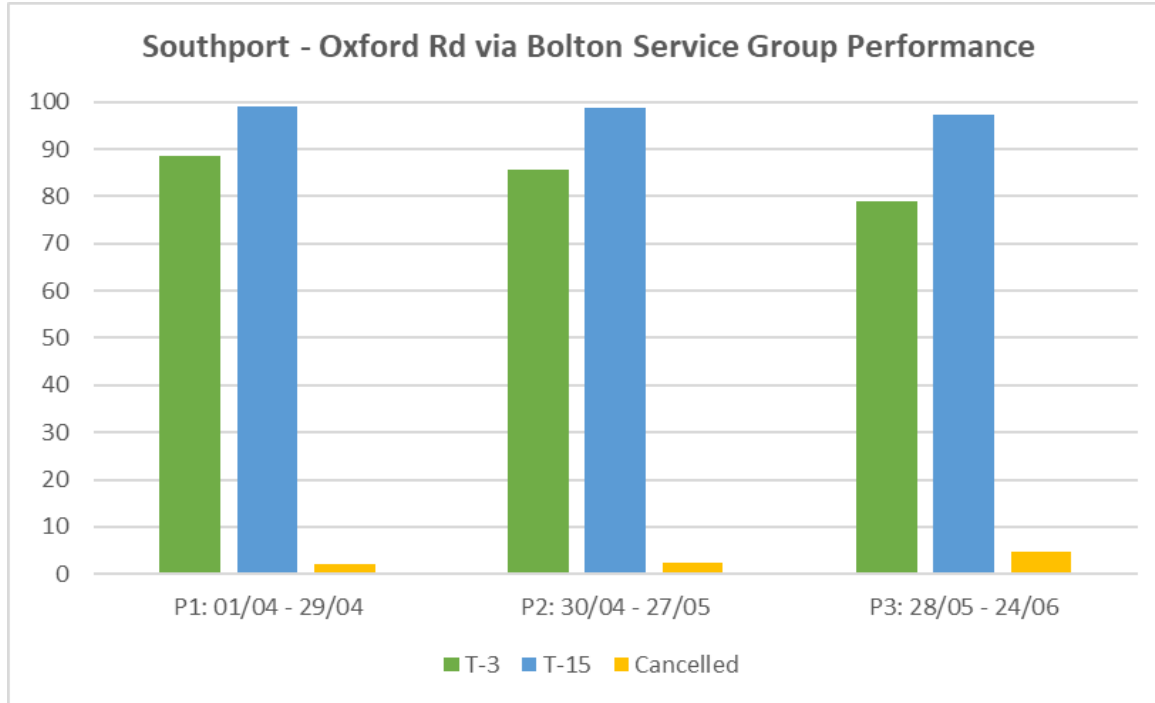
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# Spring 2023 Performance



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# Community Rail

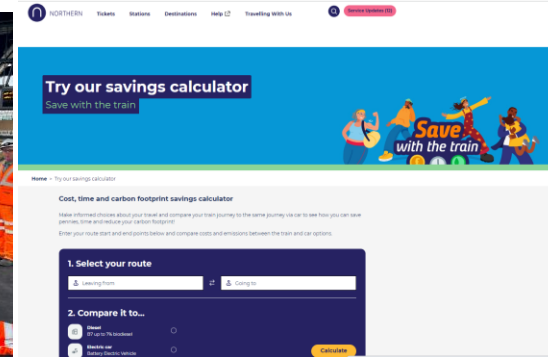
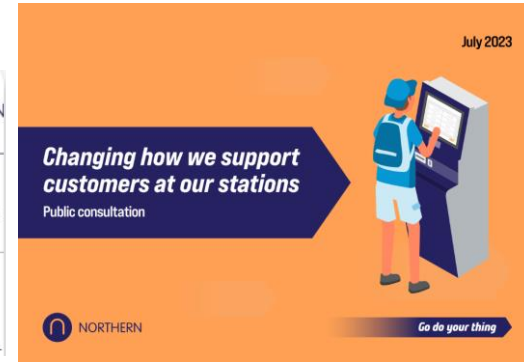


# Strategy / Commercial

- New CCTV installed/to be installed at Gathurst, Parbold, Meols Cop, Croston
- Platform white lining at Appley Bridge, Burscough Bridge
- Funding secured for design work for Burscough Bridge car park refurbishment
- Salford Central station reopens – 4 June
- Fare dodger bingo
- Consultation on the future of ticket retailing/ticket offices – ongoing and closes on 28 July 2023
- Car v Train savings calculator: <https://www.northernrailway.co.uk/train-vs-car-comparison>

**Fare Dodger BINGO**  NORTHERN

"I've got a ticket but my phone's just died." (I've actually just switched it off.)	"The ticket machine at the station wasn't working." (Not that I tried to use it.)	"I thought you could buy a ticket on-board." (Worth a shot?)	"But I'm only going one stop." (I didn't think you'd get to me in time.)
"I've lost my purse / wallet." (Ignore all my shopping bags.)	"Someone else is going to pay for my ticket when we get there." (Someone as yet unidentified.)	"I get paid on Friday, I'll pay you then." (I pay for everything retrospectively, don't you?)	"ZZZZZZ" (I'll just pretend to sleep through this ticket inspection.)



# Any Questions ?