### **Northern Business Update**

East Lancashire and Clitheroe Lines Community Rail Partnership January 2023

Owain Roberts
Stakeholder Manager

Martin Keating
Community and Sustainability Manager



#### **Autumn / Winter 2022 Review**

- Customer Demand
  - Manchester-Clitheroe via Bolton 9<sup>th</sup> out of 12 routes in Central Region
  - Manchester-Blackburn via Todmorden 7th out of 12 routes in Central Region
  - Preston-Colne 2<sup>nd</sup> out of 6 routes in West region
- ASLEF Industrial Action latest strike date 05 January
- RMT Re-Ballot for Industrial Action 13, 14, 16, 17 December and 3, 4, 6 and 7 January
- Continued high sickness at key depots
- Current performance
- December 22 timetable change





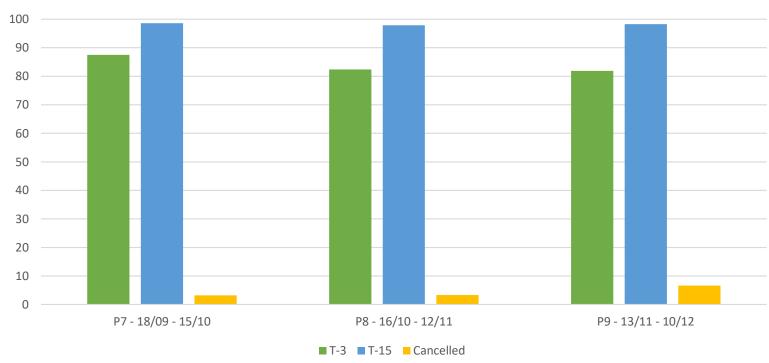






### **Autumn / Winter 2022 Performance**

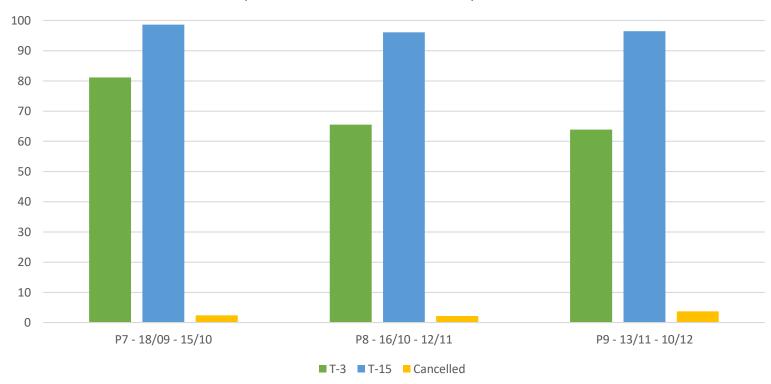






### **Autumn / Winter 2022 Performance**

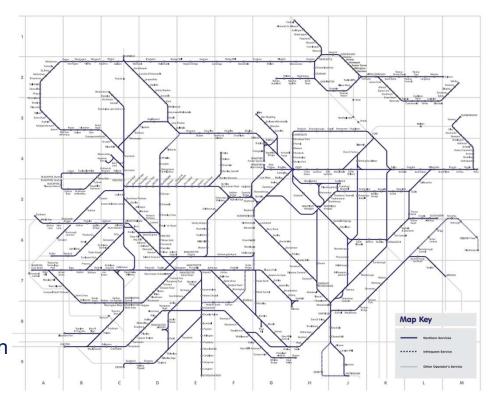
Blackpool South - Colne Service Group Performance





### **Train Service Frequency**

- The majority of our services only operate at an hourly frequency or less (83%)
- 50 Routes have a basic hourly frequency
- 9 Routes have less than an hourly service
- 12 Routes have a half hourly frequency
- The higher frequency routes are those busier routes between the big conurbations such as Sheffield – Leeds or Manchester – Bolton - Preston







### **Train Service Capacity**

Around **80%** of our 2660 daily train **services** are operated by a single train and most of them are just 2 carriage trains;

Majority of our fleet makeup is a 2 carriage train;

2 Carriage Trains 205 (all diesel)

3 Carriage Trains (48 electric + 63 diesel)

4 Carriage Trains (43 electric + 8 Bi-mode)

Only 20% of service operated in multiple meaning there are limited opportunities for de-strengthening with the majority made up of just 2 x 2 car trains coupled together.



2 car



3 car



4 car



2 + 2 cars



# **Community Rail**



















# **Community Rail Conference 2022**













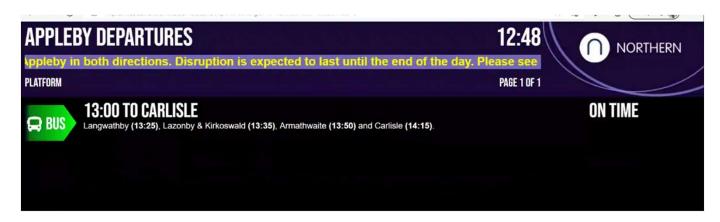






#### **Stations**

- Rail Replacement Bus Information now on Ticket Vending Machines
- Accessibility Fund opened- <a href="https://northernrailway.force.com/s/article/Accessibility-fund">https://northernrailway.force.com/s/article/Accessibility-fund</a>





### **Strategy / Commercial**

- Commuter Marketing campaigns
- New Northern mascot...Whistle the Dog –
   https://www.northernrailway.co.uk/tickets/kids/whistle-the-dog
- Introduction of more 'mobility scooter-friendly' routes and stations
- Penalty fares increase to £100 from 23 January 2023













# **Any Questions?**

